



USER MANUAL

2017



TEXTCARE.CO.UK

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UNIT 6, TABRUMS
INDUSTRIAL PARK,
TABRUMS LANE,
BATTLESBRIDGE, ESSEX.
SS11 7QX

Please read carefully before installing or using this equipment



TextCare home monitoring products are an aid to monitoring and are not intended to be relied upon as an emergency alarm system. They do not guarantee detection of all monitoring activities and are not a substitute for regular care visits. It is the user's responsibility to confirm the information that TextCare is providing.

TextCare products rely upon mains power being available in the room where the Main Sensor is installed and also on the reliability of the mobile network and data availability. TextCare Limited accepts no responsibility for loss of information/lack of data caused by disruptions to these services.

TextCare Limited takes no responsibility for personal, property or revenue loss while using the system and will not accept any liability relating to the installation or use of this equipment.

TextCare Limited's liability is limited to the value of the purchased system. This disclaimer does not affect your statutory rights.

TextCare Limited has no connections or business interests with any of the cellular providers and is therefore not responsible for the quality of cellular service.

MAINTENANCE

The manufacturers or their agents will provide a repair service for any unit developing a fault.

CLEANING

If the unit requires cleaning, use a cloth that is only lightly dampened with water or a mild detergent.

WARNING! TO AVOID DAMAGE TO THE UNIT, NEVER ALLOW WATER TO GET INSIDE THE CASE. TO AVOID DAMAGE TO THE CASE, NEVER CLEAN WITH SOLVENTS.

GUARANTEE

The manufacturers provide a 12-month guarantee period from the date of purchase. The guarantee covers faulty materials and workmanship.

The guarantee will be void if the equipment has been tampered with, modified, misused or subject to neglect.

The guarantee will be void if the system has been exposed to mechanical impact, chemicals, high humidity, fluids, corrosive and hazardous environment or other force majeure factors.

SAFETY

TextCare incorporates a transceiver in radio bands: GSM 850/900/1800/1900MHz
Do not use this system in environments where the radio system may interfere with other devices, including, medical devices.

Do not expose to moisture, high humidity, hazardous environments, chemical environment or mechanical impacts.

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The TextCare Main Sensor is all that is required to monitor a living area. It is a complete room monitoring system that communicates to the carer by text message and/or via the internet. The Unit will monitor and record activity, light, and sound levels, as well as temperature.

- Movement sensing: monitors activity and records the last time movement was detected.
- Sound sensing: monitors sound levels within the room.
- Light sensing: monitors light levels within the room.
- Temperature sensing: monitors temperature levels

The Main Sensor comes complete with power adaptor, instructions and mounting kit and is supplied with a pay-as-you-go SIM card, although you can fit any network SIM card you choose. You will need to add credit for texts, and data if required. (Credit for calls is not required.)

You can add up to eight more sensors to your TextCare system to enable comprehensive monitoring of your loved one. These additional sensors can monitor a room (Room Sensor), door movement (Door Sensor) or can be worn or carried in a pocket (Pendant Sensor).

Your TextCare system will monitor 24/7, keeping track of movement, sound, light and temperature levels and provide discrete yet comprehensive monitoring without explicit invasion of privacy.

Up to eight carers can be registered to the TextCare system who can all receive status and alarm SMS messages. The number of carers who can register online and view the activity graphs is unlimited and is controlled by you.

TextCare is a bespoke system. You can configure it to suit your requirements based on the needs of your loved one. All settings and features can be accessed by standard SMS text messages from any mobile phone or online.

MAIN SENSOR

PLACEMENT

Find a suitable location close to a mains power outlet, at a height so the sensor has a good line of sight of the area where movement will normally occur. Fix in position using the pre-fitted stick-on-Velcro-pads: peel off the protective layers and push into position.

NB Do not position near other electrical devices such as heating controllers, phones, radiators, etc.

SIM CARD

Your unit is supplied all ready to go: a giffgaff SIM card is included and installed; you simply need to activate the SIM (follow instructions on the giffgaff card supplied) and add credit).

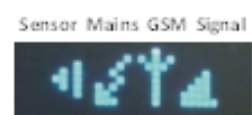
Giffgaff uses the O2 network but you can replace the SIM with one from another network if this provides a better signal in your area (see SIM replacement).

SWITCH ON

Plug the mains adaptor into a power outlet and then plug one end of the power cable into the adaptor and the other into the bottom socket on the unit.

Switch on the unit by sliding the ON/OFF switch located on the right edge of the unit. The unit will display Wait... then after a few seconds the TextCare Home screen will appear (see illustration). The top right of this screen will display connection information. It can take up to 20 seconds for the signal to be displayed and it will need to show at least two bars for the system to work (see illustration showing four bars).

After up to 20 seconds the [x] will change to an Arial symbol if a phone network is found. If this does not appear first check that the SIM is correctly installed.



ADDING SENSORS

Sensors supplied with your system are ready to turn on and connect to your Main Sensor. They are battery operated and come with an alkaline battery installed.

The Main Sensor must be turned on and located near the Room Sensor before the Room Sensor is turned on. NB Your TextCare system recognises the Main Sensor as Room Sensor 1. The default name for this on the display is Main.

ROOM SENSOR

Switch on: If the Room Sensor was supplied with the Main Sensor it will already be paired, you simply need to switch it on by using a pen nib to press the recessed button (on rear next to screw); the white LED window will flash.

Fix in position: The Room Sensor should be placed at a height so it has a good line of sight of the area where movement will normally occur. Fix in position using the pre-fitted stick-on-Velcro-pads. **NB Do not position near other electrical devices such as heating controllers, phones, radiators, etc.**

LED Window



ADDING SUBSEQUENT ROOM SENSORS

If you have decided to add further Room Sensors: use a pen nib to press the recessed button (on rear next to screw); after a few seconds the Main Sensor will display the Room Sensor in the Sensors Menu. The Room Sensor can now be renamed, see 'Advanced Setup'. The Main Sensor screen will now display the sensor with the default name ROOM and the default sensor number eg. ROOM2. So a room sensor added in the sensor 2 position will be assigned the default name ROOM2 and to 3 would be ROOM3 etc.

ROOM SENSOR RESET

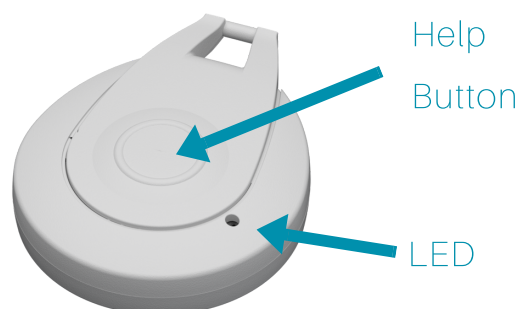
If a problem occurs then it may be necessary to reset the Sensor. Insert a pin or a ball point pen into the pairing button hole on the rear of the unit, and press and hold down. The LED window will turn red. Keep holding down and after approximately 10 seconds the LED will turn off. The Room Sensor is now reset, the pairing will be cleared and the sensor switched off.

DOOR SENSOR

Switch on: If the Door Sensor was supplied with the Main Sensor it will already be paired, you just need to switch it on by pressing the Help Button. The white LED will flash.

Adding an additional Door Sensor is similar to the above except: After a few seconds the Main Sensor will display the Door Sensor in its sensors menu. The sensor can now be renamed, see advanced setup. The Main Sensor will go to the sensors display and will show the default name DOOR the sensor number will be added to the default name. So a door sensor added in the sensor 2 position will be assigned the default name DOOR2 and to 3 would be DOOR3 etc.

Fix in position: The Door Sensor should be fixed to the outer edge of a door, ideally high up above the handle so it will not be knocked. Fix to the door using the pre fitted 'stick-on-Velcro-pad'. **NB Do not position near other electrical devices such as heating controllers, phones, radiators, etc.**



DOOR SENSOR RESET

If a problem occurs then it may be necessary to reset the sensor. Press and hold down the HELP button. The LED will start flashing. Keep holding down and after approximately 5 seconds the LED will turn off. Keep holding the button down until a further flash is seen, then release. The Door Sensor is now reset, the pairing will be cleared and the sensor switched off. You can now add this in the same way you add an additional sensor, as described above.

PENDANT SENSOR

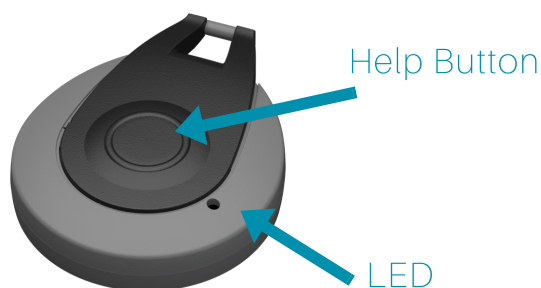
Switch on: If the Door Sensor was supplied with the Main Sensor it will already be paired, you just need to switch it on by pressing the Help Button. The white LED will flash.

Switch on: If the Pendant was supplied with the Main Sensor it will already be paired, you just need to switch it on by pressing the Help Button. The white LED will flash.

Adding an additional Pendant is similar to the above except: After a few seconds the Main Sensor will display the Pendant Sensor in its sensors menu. The pendant can now be renamed, see advanced setup. The Main Sensor will go to the sensors display and will show the default name PENDANT, the sensor number will be added to the default name. So a Door Sensor added in the sensor 2 position will be assigned the default name PENDANT2 and to 3 would be PENDANT3 etc.

If required the pendant can be turned off by holding the button down for five seconds.

The Pendant can be carried for example in a pocket, or can be attached to a belt or necklace. It is designed to remain switched on and the battery will last approximately one year. A warning will be given when it is time to change the battery.



PENDANT SENSOR RESET

If a problem occurs then it may be necessary to reset the sensor. Press and hold down the HELP button. The LED window will start flashing. Keep holding down, after approx. 5 seconds the LED will turn off. Keep holding button down until a further flash is seen, then release. The Pendant is now reset, the pairing will be cleared and the sensor switched off. You can now add this as an additional sensor as above.

STEP 1 - SIM CARD ACTIVATION

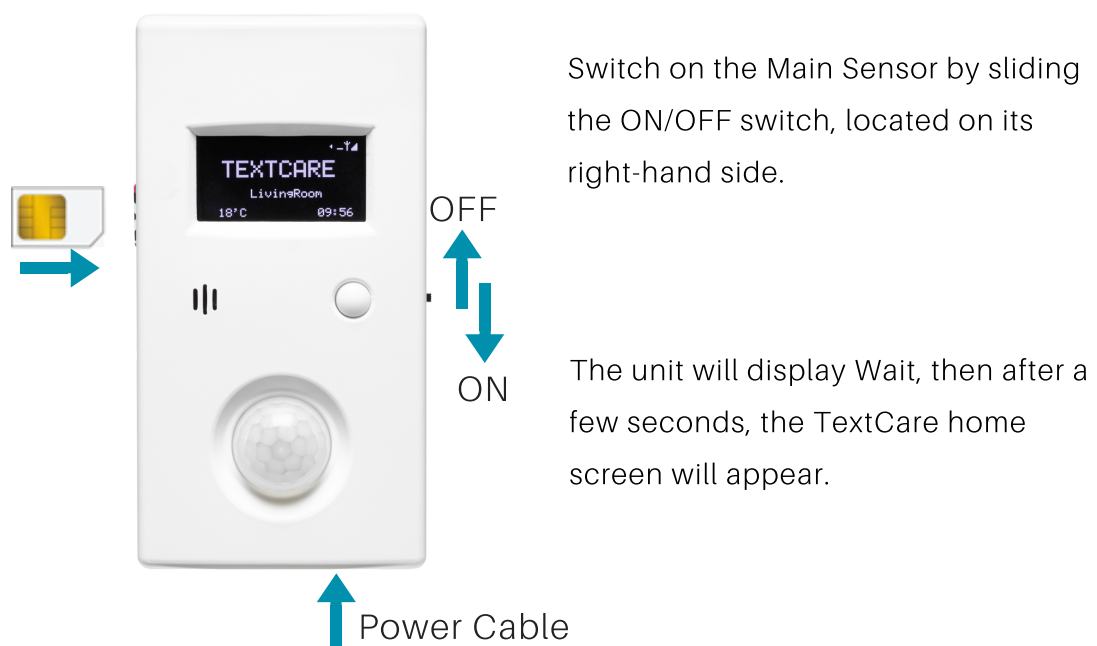
Your Main Sensor has a SIM card installed which will now need to be activated. Simply follow the instructions on the giffgaff card supplied in the box. You will also need to add credit (logging only requires 30Mbytes/month).

Giffgaff uses the O2 network but TextCare will work with most other network providers. If you would like to use a different SIM card, please refer to: [SETTING UP NETWORK PROVIDERS](#).

STEP 2: MAIN SENSOR INSTALLATION

Find a suitable location for the Main Sensor which is close to a mains power outlet, away from any other electrical devices or radiators and at a height where the Sensor will have a good line of sight of the area where movement will normally occur. Peel off the protective layers from the pre-fitted Velcro sticky strips and fix into position by pushing the sensor onto the surface.

If a problem occurs then it may be necessary to reset the sensor. Press and hold down the HELP button. The LED window will start flashing. Keep holding down, after approx. 5 seconds the LED will turn off. Keep holding button down until a further flash is seen, then release. The Pendant is now reset, the pairing will be cleared and the sensor switched off. You can now add this as an additional sensor as above.



The top right of the screen will show connection information. The GSM symbol indicates the SIM is working. It may take up to 20 seconds for the signal to be displayed and will need to show at least two bars for the system to work. After up to 20 seconds the [x] will change to an aerial symbol if a phone network is found. If this does not appear, check that the SIM is correctly installed.

STEP 4 - REGISTER THE PRIMARY USER'S PHONE

Add the SIM phone number to your mobile phone and save as a contact e.g. TextCare. You must then register your phone to the TextCare Main Sensor by sending the text: #phone1 to the number that you saved in your phone. After a short time, you will receive an acknowledgement text back to your phone.

#phone1

Registered to
TextCare Phone# 1

To register more phones, send the text #phone from each phone. You can register eight phones in total.

NB. this will also set the TextCare Main Sensor clock with that of the sending mobile phone.

STEP 5 - GETTING A REPORT

To get an activity report sent to your mobile phone, send the text: ?

?

TextCare will then send your phone a text showing the current information for each sensor. TextCare is now monitoring.

Lounge 21'C
Last movement
08:00
Light---5---
Sound---8---

You can simply use the system like this or you can use the more sophisticated features as and when you want: add more phones, schedule reports, set alarm conditions, turn on or off alerts etc. See Advanced Setup below for full details.

STEP 6 - SETTING-UP LOGGING TO YOUR ONLINE PORTAL

Your TextCare Main Sensor is pre-configured to log information to your online portal using the giffgaff SIM card. It is not necessary to use this feature if you would prefer not to. If you have used a different SIM, please refer to the User Manual for configuration instructions.



To start logging, send the text: LOGON


LOGON

Once set-up, the data may take up to one hour to become available to view.

You can remain logging to your online portal permanently as it uses a relatively small amount of data, which the minimum monthly top-up will cover. If you would like to pause or stop logging data, send the text: LOGOFF

LOGOFF

STEP 7 - SYSTEM CONFIGURATION FROM YOUR ONLINE PORTAL


ACCOUNT+

Steven GRAPHS

NAME & ALERT CONFIG				
#	Type	Name	Alerts	Send SMS to
1	Base Unit	<input type="text" value="LivingRoom"/>	Help Pressed -	<input type="text" value="All Phones"/>
2	Room Sensor	<input type="text" value="Dining"/>		
3	Room Sensor	<input type="text" value="Kitchen"/>		
4	Room Sensor	<input type="text" value="Bedroom"/>		
5	Room Sensor	<input type="text" value="Bathroom"/>		
6	Door	<input type="text" value="Frontdoor"/>		
7	Door	<input type="text" value="Backdoor"/>		
8	Pendant	<input type="text" value="Pendant"/>	All selected -	<input type="text" value="All Phones"/>

SCHEDULE REPORTS

SCHEDULE REPORTS FROM YOUR ONLINE PORTAL

SCHEDULE REPORTS		
#	Time	SMS sent to
1	6:00 PM	Phone #2
2	12:00 PM	Off
3	12:00 PM	Off
4	12:00 PM	Off
5	12:00 PM	Off
6	12:00 PM	Off
7	12:00 PM	Off
8	12:00 PM	Off
9	12:00 PM	Off

SET ALARMS FROM YOUR ONLINE PORTAL

ALARM SETUP					
#	Sensor	Condition	Start time	End Time	SMS to phone
1	Kitchen	No-Movement	8:00 AM	8:30 AM	Phone #2
2	Bedroom	Temperature less than 10°C	12:00 AM	6:00 AM	Phone #2
3	LivingRoom	No-Sound	6:01 PM	7:00 PM	Phone #2
4	LivingRoom	No-Movement	5:31 PM	7:30 PM	Phone #2
5	Bedroom	No-Movement	9:00 PM	11:30 PM	Phone #2
6	Bedroom	No-Movement	7:00 AM	9:00 AM	Phone #2
7	LivingRoom	Movement	12:00 AM	12:00 AM	Off
8	LivingRoom	Movement	12:00 AM	12:00 AM	Off
9	LivingRoom	Movement	12:00 AM	12:00 AM	Off

MAIN SENSOR AND ROOM SENSORS

The Main Sensor and Room Sensors will continuously monitor temperature, movement, light and sound around a home. You can schedule sensor reports to be sent to your phone automatically at up to nine set times per day, OR requested at any time by sending a text to your TextCare system.

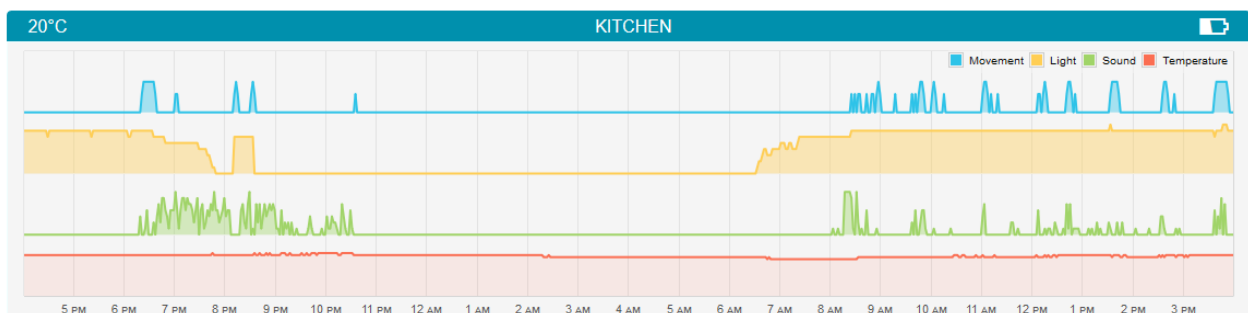
MOVEMENT sensing works like a burglar alarm system using a PIR detector; it records the time of the last movement.

LIGHT sensing works by sensing the ambient light levels, it records and logs lights levels.

SOUND sensing works by sensing the peak sound levels, it records and logs sound levels.

TEMPERATURE senses the current room temperature, in degrees Celsius (e.g. 21°C).

If you are logging to your online portal, the information can be viewed online



The information can also be viewed at anytime by text message, simply send a report request text message to your TextCare system.

?

READING A REPORT FROM THE SENSORS

Line 1: Displays the sensor's given name and the current temperature in that area. Eg The Kitchen is 22°C.

Line 2: Displays the time the last movement was detected. Eg the last movement was at 8am. (NB If there has been no movement for 24 hours, the display will show --:--)

Line3: Displays the current light level, 0= dark to 9 = very light. Eg average light levels.

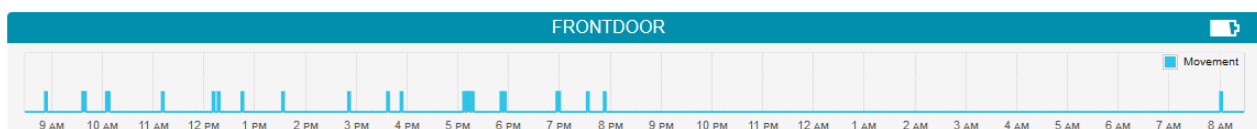
Line4: Displays the current sound level, 0= silent to 9 = very noisy. Eg very little sound.

Kitchen +22'C
Last movement
08:00
Light---5---
Sound -1-----

DOOR SENSOR

The Door Sensor communicates with the Main Sensor to update its state. You will also be able to see the battery state.

Any movement of the door will trigger a message to be sent to the Main Sensor. If the 'Door Alarm' option is enabled a text message will be sent to your phone. The status for the Door Sensor shows the last time a movement occurred and the battery status. Eg the front door was opened/closed at 8am. The Door information can also be viewed online:



READING A TEXT FROM THE DOOR SENSOR

Line 1: Displays the sensor's name.

Line 2: Last moved is time the last movement was detected.

(NB If there has been no movement for 24 hours, the display will show --:--.)

Front door
Last moved at
08:00

PENDANT SENSOR

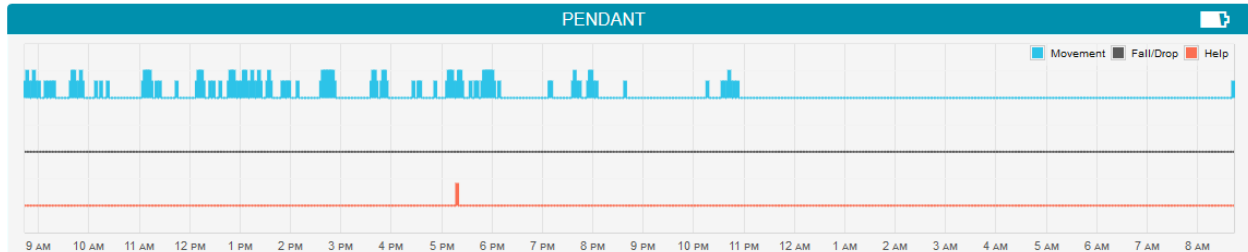
The Pendant can be clipped to a belt or worn as a necklace or, more discreetly, simply placed in a pocket. The Pendant provides information about its status, whether it is being moved and its battery life.

Should your loved one require urgent help then they need only press the Help button (holding it down for at least one second) and this will trigger a Help message to be sent to the Main Sensor. The Main Sensor will automatically send a Help Alarm to phone 1 or according to how you have set up your TextCare system. See Advanced Settings for information about setting up the parameters for this function.

If the Help Alarm is enabled the help request will be sent as a text message to the designated phone1. Once sent, further presses will send alarms every two minutes.

If your loved one falls or drops the Pendant, a Fall/drop message will be sent to the Main Sensor immediately. If Fall/drop Alarm is enabled the request will automatically be sent as a text message to phone 1 .

The Pendant Sensor information can also be viewed online:



READING A TEXT FROM THE PENDANT SENSOR

Line 1: Displays the sensor's name.

Line 2: Last moved is the time that the last movement was detected.

Line3: Fall/Drop is the last time a Fall/Drop was detected.

Line4: Help Pressed: The last time the help button was pressed. (NB If there has been no help requested for 24 hours, the display will show --:--.)

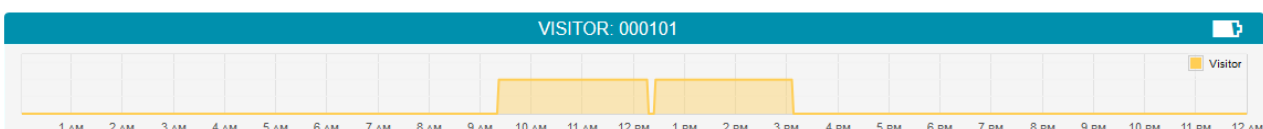
Front door
Last moved at
08:00
Fall/Drop at 08:00
Help Press at
08:00

VISITOR SENSOR

When carried by a visitor, the Visitor Sensor is automatically detected by the TextCare Main Sensor and information will be logged to your online portal. The visitor does not need to remember to do anything, such as swipe a card reader, when entering or leaving. The Visitor Sensor can be clipped to a belt or worn as a necklace or, more discreetly, simply placed in a pocket.

NB Visitor information is only available online, no text reporting is available.

The visitor information will identify the visitor and show how long they were in the house. This information can be viewed online only:



SETTING UP LOGGING TO YOUR ONLINE PORTAL

Your TextCare system is pre-configured to log to your online portal using the giffgaff SIM provided. If you have used a different SIM/network provider then TextCare needs to be configured to suit, please refer to [SETTING UP NETWORK PROVIDERS BELOW](#).

To start logging send the text: LOGON. Once setup the data may take up to one hour to become available to view. Once you have started logging you can leave it running as it uses a relatively small amount of data and the minimum monthly top up will suffice.

If you do want to pause or stop logging, send the text: LOGOFF.

LOGONLOGOFF

SETTING UP NETWORK PROVIDERS

To log to the cloud/internet, you need to setup the access code thru your network provider: Most codes are pre stored in TextCare, you just need to send the text LOGx where x= A-K eg. For O2 payandgo send text LOGB see below, this information may be updated from time to time.

logA=giffgaff

logB=o2 pay and go

logC=o2 contract

logD= THREE (any SIM)

logE=Orange

logF=BT Mobile (any SIM)

logG=EE (any SIM)

logH= T-mobile (any SIM)

logI=TalkTalk (any SIM)

logJ=Vodafone contract

logK=Vodafone pay and go

If your chosen provider is not listed above you then need to set the network detail by sending 3 text messages. This information is available from the network provider.

LOGP=PASSWORD

LOGA=APN_URL_ADDR

LOGU=USER_ADDR

Functions can be set up either by text message or online under 'config'.

REGISTER YOUR PHONES

Add the TextCare SIM card phone number to your contacts (eg as TextCare or DAD's house).

You must then register your phone (the primary user) to the TextCare Main Sensor by sending the text #PHONE1 to that number.

After a short time you will receive an acknowledge text back to your phone.

To register additional phones, send the text #PHONE from each phone you wish to add. TextCare will reply with a confirmation TEXT to each stating its number (Phone number=2, Phone number = 3, etc).

To read back the phone numbers in the TextCare Main Unit, send the text #PHONE? from any phone, TextCare will send a text to that phone showing phone number settings.

To delete a phone number text PHONE3# for phones 1 to 8

LOGOFF

Registered to
TextCare Phone
Number #1

#PHONE?

PHONE NUMBERS
1 +447884123123
2 +447979321224

PHONE3#

CLOCK SETUP

The TextCare clock is set when a phone is registered which synchronises the TextCare Main Sensor clock with that of the sending mobile phone, if the clock ever needs to be reset simply resend the text.

SETUP SENSOR NAMES

TextCare has default names of Main and ROOM1, DOOR1, PENDANT1, etc for the remote sensors. You can allocate your own descriptive names for each sensor so that reports and alarms are more easily understood. We recommend renaming each sensor to reflect its location. The names can only consist of letters and numbers up to a maximum of 10 characters.

To rename Sensor1 to Kitchen for example, send the text SENSOR1=Kitchen for sensors 1 to 9 where 1 in the Main Sensor (Main on the TextCare display). Will rename sensor 1 to 'kitchen':

SENSOR1=Kitchen

You can name as many sensors as you like in one text message, use a comma (with no space after) between each name: SENSOR1=Kitchen,2=Lounge,3=Hall,4=TVroom.

To read back the names in TextCare, send the text: SENSOR?

SENSOR?

TextCare will send a text to your phone showing your new sensor names.

SENSORS

1 Kitchen

2 Hall

3 TV Room

SETUP SCHEDULED REPORT TIMES

You can assign up to nine instances in any 24-hour period when status reports will be sent. These reports will be sent automatically by text to the phone number or numbers you designated when you set up report times.

Individual phone1

Send the text: TIME1=08:00

TIME1=08:00

This will set the time of your first report, time1, to 08:00 and the report will be sent to the sending phone. This can be repeated for time instances 1 to 9. Eg time2=09:30 sets the second report time to 9:30am.

From phone1

Send the text: TIME2=16:30,2

TIME2=16:30,2

This will set the time of your second report, time2, to 16:30, the report will be sent to phone number 2.

From phone1

Send the text: TIME3=19:30,2

TIME3=19:30,2

This will set report time3 to 16:30, the report will be sent to registered phone 2.

To read back the report times in TextCare: Send the text: TIME?
TextCare will send a text to your phone showing the report time settings.

TIME?

TextCare will send a text to your phone showing the report time settings.

To delete a report time, send the text TIME1# where the hash (#) represents delete. In this example you have deleted the first report. You can do the same to delete other report times (1 to 9).

TIME1#

SETUP ALARMS

An Alarm is a condition you set. The alarms you set will trigger your TextCare system to send you warnings that something is amiss. For example, you want to know whether your loved one is up and about in the morning so you set an alarm to be notified if no movement is detected in the kitchen by 09:00.

If movement is detected you will receive no alarm text. If no movement is detected the following message will be sent:

ALARM 1 Kitchen
NO-MOVE 06:00 to
09:00

SETTING ALARMS BY TEXT FROM A PHONE

The Main Sensor and Room Sensors monitor movement, temperature, light and sound. The Door Sensors and Pendants monitor movement. To set up Alarm conditions, you will first need to tell TextCare what you consider unusual or uncharacteristic conditions using these criteria. You can set up to 9 alarms and for each alarm you can identify the sensor, the activity that will trigger the alarm, the time window of concern and where to send the Alarm text message.

To set up Alarm conditions follow the sequence below. Remember to put a comma between each parameter:

- 1) The alarm number e.g. ALARM1= ALARMS 1 to 9 can be set
- 2) The sensor NAME e.g. Kitchen
- 3) The detection condition:

Move if movement is detected between start and stop times, an alarm text is sent when movement is seen.

NOMove if no movement is detected between start and stop times, an alarm text is sent at the end time.

Light if a light level (above 2) is detected between start and stop times, an alarm text will be sent.

NOLight if light is not detected between start and stop times, an alarm text will be at the end time.

Sound if a sound level above 2 is detected between start and stop times, an alarm text will be sent.

NOSound if sound is not detected between start and stop times, an alarm text will be sent the end time.

TEMP> if the temperature goes above the specified level between the start and stop time, an alarm text will be sent

TEMP< if the temperature goes below the specified level between the start and stop times, an alarm text will be sent.

4) Start time window e.g. 08:00 The time you want the alarm monitoring to start 08:00 (24hr clock)

5) End time window e.g. 10:30 The time you want the alarm monitoring to finish 10:30 (24hr clock)

6) Alarm to e.g. 1 to 9 or all The phone or phones the alarm text will be sent to.

EXAMPLE 1

ALARM1= kitchen ,NoMove, 08:00 , 13:30,1

Alarm condition '1' will be set to Kitchen sensor, if no movement is detected between 8am and 1:30pm a text will be sent to phone '1'

EXAMPLE 2

ALARM2=Bedroom ,temp<15, 22:00 , 07:30,A

Alarm condition '2' will be set to Bedroom sensor, if the temperature drops below 15°C between 10pm and 7:30am a text will be sent to all phones registered.

EXAMPLE 3

ALARM3=Hallway ,light, 01:00 , 05:30,2

Alarm condition '3' will be set to the Hallway sensor, if the light is detected between 1am and 5:30am a text will be sent to phones 3.

TIME1#

NOTES

1. For the Main Sensor and Room sensors, Alarms can be set for movement, light, sound and temperature. For the Door Sensors and the Pendants, Alarms can be set for movement only.
2. When a time stamp is more than 23 hours old it will be replaced with --:--
3. For simplicity, all text is not case sensitive.
4. Send the text: #DEFAULT to clear all sensors, phone numbers, alarms and report times.

SETUP ALERTS

An Alert is a condition you do not set but do have to enable. NB If you have enabled logging to the web, all Alerts can be easily setup from the web page.

SETTING ALERTS BY TEXT FROM A PHONE

A number of Alert conditions can be enabled which will automatically trigger a TEXT to be sent. The Main Sensor, Pendant and Door Sensors all have a CALL FOR HELP button which, when not enabled, allow setup and display features. However, when enabled they act as a CALL FOR HELP button: when pressed an automatic TEXT will be sent to the specified phone or phones.

Alerts can also be set to notify the carer should the mains power fail on the Main Sensor and also if a FALL/DROP or OUT-OF-RANGE notification is detected by the PENDANT. To set up the Alert conditions follow the sequence below. Remember to put a comma between each parameter:

- 1) The alert command e.g. ALERT=
- 2) The sensor NAME e.g. Kitchen
- 3) The alert condition: H , P , F

ALERT CONDITIONS

Main Sensor HELP (H) MAINS POWER FAIL(P)

Room sensors no alerts

Pendants units HELP(H), FALL(F) , OUT-OF- RANGE(R)

Door units HELP(H)

4) Alert to e.g. 1 to 9 or the phone or phones the alert text will be sent to.

EXAMPLE1

ALERT= kitchen ,H,1

The Main Sensor button will be set to help mode. If this button is pressed, a text alert will be sent to phone '1'.

As 'P' is not set it will be disabled.

EXAMPLE2

ALERT= Pendant ,FH,A

The Pendant's Help button and the fall/drop detection are enabled. If the Help button is pressed or a fall/drop detected a text alert will be sent all registered phones.

As 'R' is not set, it will be disabled.

EXAMPLE3

ALERT= kitchen ,,

All alerts for the kitchen sensor are turned OFF.

NOTES

When a time stamp is more than 23 hours old it will be replaced with --:--

For simplicity, all text is not case sensitive.

Send the text: #DEFAULT to clear all sensors, phone numbers (apart from phone 1), alarms and report times.

CHANGING BATTERIES

Batteries in the Room, Pendant, Door and Visitor Sensors will need changing after approximately nine months of continuous use, but can last up to one year.

To change the batteries in a Room Sensor, unscrew the two screws in the back using a precision or Pozi screw driver. Remove the back and then the old batteries. Replace with two AAA batteries.

To change the battery in a Pendant, Door or Visitor Sensor, unscrew the two screws using a precision or Pozi screwdriver. Slide out the old battery using a non-metal object and replace with a new CR2032 battery.

DO NOT USE A METAL OBJECT TO REMOVE THE OLD BATTERY